



Date: 29 February 2016
Ref. No: MX-L-0724

SMETS-TECHNOLOGY GmbH
Airport Tempelhof
Gebäude D2
1201 Berlin
Germany

To Whom It May Concern:

Satisfaction Letter

We hereby acknowledge that SMETS- TECHNOLOGY GmbH has provided us with ARC-1000 cleaner to remove the rubber residue/deposits at the Erbil Internal Airport runway for the period dating from 21st February 2016 till 28th February 2016.

The performance of the above mentioned vehicle was flawless and highly efficient. It delivered exactly what was promised and expected.

Therefore, on behalf of our company, we would like to express our deep appreciation for the professionalism of the service provided. We are very pleased with the results.

Thank you for your reliability and professionalism. We look forward to dealing with you again in the future.

Sincerely yours,


Nael Shehabe
General Manager

A circular blue stamp with the text 'MxCare Line S.A.L. - Offshore' around the perimeter. In the center is the 'mx care Linc facility services' logo.