

Date: 19 Feb. 2018

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NRK 株式会社 ナリコー

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TO WHOM MAY IT CONCERN

Reference Letter

We hereby acknowledge that SMETS-TECHNOLOGY GmbH has provided us with ARC-1500 Cleaner to remove the rubber residue or deposits which is firmly fixed on the runway with grooving at Tokyo Narita International airport since year of 2015.

The performance of the above mentioned vehicle was flawless and highly efficient. It delivered exactly what was promised and expected.

We took seriously care on the performance of the system on our "grooved" asphalt runways, which are very sensible. We have been satisfied, because the systems performed smoothly and didn't cause any damage, while removing rubber with high rate.

The vehicle received a high evaluation when it had gone an expedition to New Chitose International Airport as well.

Therefore, on behalf of our company, we would like to express our deep appreciation for the professionalism of the service provided. We are very pleased with the results.

Thank you for your reliability and professionalism. We look forward to dealing with you again in the future.

Sincerely yours

戒毛香士

Managing Director
Hideyoshi Naruge